

# QSEE POLICY AND COMMITMENT

## QUALITY | SAFETY | ENVIRONMENT | ENERGY

The control of our Management Systems, in compliance with the Corporate Social Responsibility (CSR) approach, is a strong and unchanging commitment of SETFORGE's management, which puts the human being at the center of the decision-making processes.

The control of our Quality, Safety, Environment and Energy Management Systems, aiming at increasing the satisfaction of our customers by guaranteeing the protection of the environment including the prevention of pollution, is essential for :

- To be the leading player in our markets
- To ensure our profitable development and our sustainability
- To enable all SETFORGE employees to develop their know-how and their contribution to the company's success in complete safety, while preserving their health.

To this end, the Executive Management has set up Quality, Safety, Environment and Energy Management Systems based on a set of coherent processes and is committed to developing a continuous improvement process.

The objective is to deliver products and services to our customers **on-time, at competitive prices, controlling and reducing waste and energy consumption** and in full compliance with their requirements and legal and regulatory requirements.

In this framework, the **Lean Six Sigma** approach is the privileged vector implemented for the deployment of the permanent search for improvements as well as the **prevention of defects and the reduction of variations and waste in the supply chain** as well as the environmental performance or the energy performance.



Executive Management is committed to implementing all necessary actions through company management, group functional departments and process pilots, and in particular :

- Analyze the needs and expectations of stakeholders
- Define a strategy and deploy it consistently for each process by identifying risks and opportunities
- Plan the actions to reach the quantified objectives
- Communicate the policy internally and externally
- Ensure necessary and sufficient resources
- Conduct the necessary reviews

Company managers are responsible for implementing this Quality, Safety, Environment and Energy policy, monitoring processes and analyzing data, using the rules set out in the Management Systems Manual and the associated procedures to identify and implement relevant actions to improve stakeholder satisfaction.

Each company's management defines its strategy in accordance with SETFORGE's Quality, Safety, Environment and Energy Policy.



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